

GSB PromptPay Service Application Form/Change of Information Requesting Form for Individual



Date _____ Month _____ Year _____

Dear Manager of..... Branch/Office

I am ☐ Mr. ☐ Mrs. ☐ Miss ☐ Other (Please Specify)

Name – Last Name (Thai).....

Name – Last Name (English)

ID Card No. _____ Other (Please Specify)

Issued By.....Date of Issue.....Date of Expiry.....

Mobile Phone Number.....E-mail address.....

I would like to apply GSB PromptPay service/change of information with Government Savings Bank as follows:

☐ **Apply GSB PromptPay Service**

I would like to use GSB PromptPay service with Government Savings Bank under e-Payment Project of the Government.

I Specify the accounts for registration as follows:

- ☐ Use ID Card No. linked to the account no.*
- ☐ Use Mobile Phone Number..... linked to the account no.*
- ☐ Use Mobile Phone Number..... linked to the account no.*
- ☐ Use Mobile Phone Number..... linked to the account no.*

*The account must be the only savings or current plus account

☐ **Change of Information**

- ☐ Change the registered account linked to ID Card No. from the account no.
to the account no.*
- ☐ Change the registered account linked to mobile phone number
Mobile Phone Number linked to the account no.....
to the account no.*

☐ **Cancel GSB PromptPay Service**

- ☐ Cancel the registered ID Card No. linked to the account no.
(Reasons).....
- ☐ Cancel the registered mobile phone number.....that linked to the account no.
(Reasons).....
- ☐ Cancel the registered mobile phone number.....that linked to the account no.
(Reasons).....
- ☐ Cancel the registered mobile phone number.....that linked to the account no.
(Reasons).....

*The account must be only savings or current plus account

I hereby certify that the applicant's information
and the details as provided above are correct and true in
all aspects.

Sign

(_____)

The Applicant

For the bank

Verified the Information and
it is accurate in all aspects.

Approved by

Saving Data in the Work System

Examiner Officer with Officer ID No.

Branch Manager with Officer ID No.

Recorder with Officer ID No.

Terms and Conditions of Use and Change GSB PromptPay Service

The applicant agrees to use GSB PromptPay service with Government Savings Bank, hereinafter referred to as "The Bank", in accordance with service details defined by the Bank, and hereby agree to bound by the following terms and conditions:

1. The applicant must complete an application for GSB PromptPay service according to the methods and channels specified by the Bank which are the Bank's branches that provide Mobile Banking (MyMo) service or other additional channels defined by the Bank. The applicant can specify to use either citizen identification number or mobile phone number of the own applicant as per data base of the Bank or both, or specified other data that will add in future (if any) as GSB PromptPay, which links to deposit account such as a savings account or a current plus account of the applicant with the Bank under the conditions as follows:

1.1 A savings account which will be linked to GSB PromptPay must be in a normal status of service usage which is a deposit account that has only applicant's name shown on and is not an account using for the benefit of the minors and is not the account using for benefit or trading unless otherwise specified by the Bank.

1.2 Each of citizen identification number and mobile phone number can be specified as GSB PromptPay and must not be used as GSB PromptPay before, and linked to other savings accounts whether an account with commercial banks or other financial institutions, except that the above citizen identification number/or mobile phone number has been cancelled according to procedures and conditions specified by the Bank.

1.3 One GSB PromptPay can be linked to only one savings account (including all banks or financial institutions in Thailand).

1.4 One savings account can be linked to many GSB PromptPay at the same time except that the Bank will specify otherwise.

2. When receiving application form or GSB PromptPay service registration list, the Bank will send each GSB PromptPay registration service information to check in the computer system to register GSB PromptPay, hereinafter referred to as "Registration System" on the same day that the Bank receives the application form or GSB PromptPay service registration list, except that the applicant submits the applicant form via the Bank's branches, the Bank will accept the application form and send information to registration system on the working day of the Bank only. In case the Bank receives the application form or GSB PromptPay service registration list of the applicant before the registration system will be opened for service registration, the applicant agrees that the Bank will collect information given by the applicant and will send those GSB PromptPay registration details to check and register when the system is opened for registration. The applicant can acknowledge the registration result on the same day that the Bank send details to the registration system, the Bank will send Short Messages (SMS) or inform the result via other channels additional specified by the Bank.

3. The applicant certifies that the information as specified in the application form is true and correct and up to date for using this service. It is the information of the applicant and the applicant has the right and ability as the laws of using the service and other transactions which are related to request to use this service as well as the applicant agrees to be bound with these terms and conditions.

4. The successful registration of GSB PromptPay can specify or use GSB PromptPay to replace of savings account number which is linked to GSB PromptPay for receiving money transfer to the above savings account for money transfer in the country within the limit amount per time and per day defined by the applicant, but not exceeding the limit amount of terms and conditions as specified by the Bank. In addition, the applicant agrees and understands that apart from specified in these terms and conditions, the use of this service is not effective to cancel, withdraw or change any rights and obligations between applicant and the Bank under the general conditions for the use of banking services and the opening of a savings account that is linked to GSB PromptPay.

5. The applicant agrees that making any transaction in deposit accounts related to GSB PromptPay, it shall be equivalent result as specifying the deposit account number and making the transaction with that deposit account and it is binding on the applicant in all respects.

6. It is the duty of the applicant to notify the cancellation of use of GSB PromptPay when the applicant does not use the service or has transferred or changed the owner of mobile phone number. The Bank is not obliged to verify such information at all.

7. The applicant has the right to cancel any GSB PromptPay or cancel all GSB PromptPay at any time by informing the Bank as procedures and conditions determined by the Bank.

8. The Bank reserves the right to suspend or cancel all or any of service at any time by the Bank's notification to the applicant in advance. However, the Bank shall notify to the applicant as soon as possible if the notification cannot be made in advance and the Bank reserves the right the suspend or cancel this service as soon as the Bank find out:

8.1 Deposit account which is linked to GSB PromptPay has been closed either by the applicant or by the Bank due to the account being reinstated as a lost account as the Bank regulations or by any person or any other causes.

8.2 The Bank suspects or considers that GSB PromptPay or deposit account which is linked to GSB PromptPay for or in any business that may be in conflict against the law or public order or good morals or appear to be a transaction that may be illegal or in a manner that is unusual or fraudulent or corrupt or contrary to the law or internet banking or mobile banking account of the applicant that may have a hacker or any other wrongdoing.

8.3 The Bank must comply with applicable laws, rules, regulations, or court orders or legal persons.

9. The applicant agrees to be bound and to comply with these terms and conditions including terms and conditions of using the electronic services of the Bank, and agrees to pay any fees, and other expenses related to the use of the service. The Bank shall notify the applicant on the Bank's present channel and at new channel specified by the Bank or changed in advance as the Bank deems appropriate, continue as a part of these terms and conditions.

10. The applicant agrees to the Bank to inquire, examine, collect, use, and process financial information or transaction, account details and/or personal information and/or any other information of the applicant related to the use of GSB PromptPay service and/or in the bank's possession for the benefit of the operation according to the request of the applicant, the Bank services, the Bank management, data analysis, examination of suspicious transactions, including anything else to comply with any laws or regulations applicable to the Bank. Additionally, the applicant agrees that the Bank can disclose information to any agency under the provisions of laws, orders, or regulations of any governmental authority or regulating the Bank as well as service sponsors, whether related to information technology, communication, follow up and claim, or risk management and control, supervision and audit or for any other essential purposes to the Bank's operation or in order for the Bank to provide fair and continuous service under the Personal Data Protection Act B.E. 2562 without prior notice to the applicant.

11. These terms and conditions are under the regulations and parts of general conditions for using the service of the Bank and opening of deposit account which is linked to GSB PromptPay.

I have already read and acknowledged Terms and Conditions of Use and Change of GSB PromptPay Service. I hereby agree to be bound and comply with above terms and conditions.

Sigh The Applicant
(.....)