

Terms and Conditions of Use and Change GSB PromptPay Service for Individual

The applicant agrees to use GSB PromptPay service with Government Savings Bank, hereinafter referred to as the "Bank", in accordance with service details defined by the Bank, and hereby agree to be bound by the following terms and conditions:

1. The applicant must complete an application for GSB PromptPay service according to the methods and channels specified by the Bank which are the Bank's branches, ATMs, Internet Banking, Mobile Banking (MyMo), or other additional channels defined by the Bank. This is to register Citizen ID card and/or mobile number or other further information afterwards (if), hereinafter referred to as the "PromptPay Number", to be linked to the applicant's deposit account held with the Bank, hereinafter referred to as the "PromptPay Account", subject to the following conditions:

1.1 PromptPay Account must be a saving account or a current account or other accounts specified by the Bank (if) and must be the account which the only applicant's name shown on and is not the account using for benefit of the minor. However, the deposit account linked with PromptPay Account must be in a normal status unless otherwise specified by the Bank.

1.2 Mobile number registered to use for GSB PromptPay service must be of the applicant or other persons defined by the Bank. The name of applicant or other persons must be had or authorized the right to use the registered number which is registered with the Mobile Network Operator in accordance with the rules and regulations of the National Broadcasting and Telecommunication Commission (NBTC) or the authority. The applicant assures that he or she has the consent of the subscriber to use the mobile number of that person to register for this service. The principles for verifying the identity of the owner of the mobile number are as prescribed by the Bank.

1.3 The applicant is able to register GSB PromptPay Service maximum of 4 accounts. In case of using ID, the applicant can register with only one account. In case of using mobile number, the applicant can link one account with only one number but it must not exceed 3 mobile numbers.

2. The applicant acknowledges and agrees that the registration shall be completed when they have performed the steps required by the Bank and the applicant can identify or use the registered PromptPay Number instead of specifying PromptPay Account. This is to immediately receive money transfer to PromptPay Account within the limit per transaction and per day defined by the applicant but it must not exceed the limit or conditions specified by the Bank. The applicant accepts and understands that apart from principle defined in this terms and conditions, use of this service does not result in cancellation, revocation, or change the rights and any obligations of the applicant and the Bank under the general conditions for use of the services and the opening of the deposit account used for this service.

3. The applicant acknowledges making any transaction related to the deposit account if registered PromptPay Number shall be equivalent result in specifying the account number and making the transaction with the deposit account. The applicant shall be bound with all respects even though the action shall be of the applicant or another person and no matter what. The applicant agrees that this action is being completed which it is seem to be bound to apply for the service as the applicant's own action. Then, the application also agrees the Bank shall not be liable for any damages (if any) arising from such actions. The applicant agrees to be responsible for all damages incurred in all doing respect.

4. In case of any change or cancellation of any information used to register for this service, or to transfer or change the user or permission to use the mobile number used for this service, the applicant must notify the Bank immediately which the Bank is not obliged to verify such information and must be not responsible for any damage that occurred before the Bank get the report. If the applicant does not notify the Bank and any damage occurred to whether the Bank or any person, the applicant agrees to be responsible for all damages.

5. The applicant has the right to cancel any or every registered PromptPay Number at any time which the Bank shall be notified by the applicant in accordance with terms and conditions determined by the Bank.

6. The Bank reserves the right to suspend or cancel all or any of service at any time and the Bank shall notify the applicant in advance and promptly unless the Bank cannot notify in advance. The Bank shall notify to the applicant urgently. However, it is excepted in case of the following which the Bank reserves the right to suspend or cancel this service as soon as the Bank find out:

6.1 PromptPay Number is canceled or suspended, whether by any person or any reason, or the applicant is not allowed to use the mobile number from the owner of such mobile number.

6.2 PromptPay Account is closed, whether by the applicant or other persons or other reasons or the Bank due to the account is not active in accordance with the Bank's conditions.

6.3 The Bank suspects or considers that PromptPay Number or PromptPay Account is used for or in business that may be contrary to law or public order or good morals of people or is a transaction that may be illegal or in a manner that is unusual or fraudulent or contrary to law or the applicant's Internet Banking or Mobile Banking Account may have a hacker or any other illegal activity.

6.4 The Bank must comply with the applicable laws, rules, regulations, or court orders or legal persons.

7. The Bank will be responsible for any loss or damage arising from the Bank's willful misconduct and gross negligence, unless failure by the applicant to comply with these terms and conditions.

8. The applicant agrees to pay the service fee and other costs related to this service at the time and rates determined by the Bank. The Bank reserves the right to change such service fee and costs as the rates at which the Bank will be responsible at any time by notifying the applicant in advance. The applicant consents to the Bank's direct debiting from all deposit accounts that the applicant has at the Bank for payment of the service fees and costs.

9. In case the Bank cannot deduct the above service fee or other costs for any reason, the applicant shall not be able to use the services in connection with terms and conditions of this service whether all or any parts of service until the Bank shall be able to deduct the outstanding service fee from the deposit account of the applicant completely or the applicant has paid the service fees or other costs to the Bank until completely.

10. In case the Bank have to disclose financial information or transactions related to the use of the services of the applicant to any agency under the provisions of law, order or regulation of the competent authority or regulate the bank or disclose for the purpose of performing/providing services in accordance with terms and conditions of this service, the applicant agrees to allow the Bank to disclose or report and/or report on such information or transactions of the applicant to give the agency in all respects. And this consent is valid forever even if the registration is cancelled, the use of the service is cancelled or a deposit account is closed.

11. Letter, notices, or messages sent by the Bank to the applicant at the address given to the Bank, either by oneself or by registered mail or not or via e-mail or Short Message Service (SMS) alert or any other channels as notified by the applicant to the Bank, it is considered to have been sent to the applicant without regard to whether there are recipients or not. And even if the letter was not sent because the address is moved, changed or demolished as well as the address listed is not found without notification to the Bank in writing, the applicant shall be deemed to have received and acknowledged such letter or notice.

12. The applicant agrees to be bound and to comply with these terms and conditions including terms and conditions of using the electronic services of the Bank, and agrees to pay any fees, and other costs related to the use of the service. The Bank shall notify the applicant by posting it on the Bank's present channel and at new channel specified by the Bank or changed in advance as the Bank deems appropriate. This is a part of these terms and conditions.

13. Terms and Conditions are subject to and governed by general terms of service and the opening of a deposit account that applies to this service.